

Information notice for contact us form

This information notice is provided pursuant to Article 13 of Regulation (EU) 2016/679 by WASHERS S.R.L. headquartered in MODENA as Data Controller to people accessing the website of WASHERS S.R.L. and filling in the “contact us” form authorising the company to process their personal data.

You are not required to provide your data but refusal to provide them will make it impossible for us to handle and respond to the requests we receive.

Purposes of the processing

The personal data provided by users are used for the sole purpose of handling and responding to their requests.

Legal basis

The personal data provided by users are lawfully processed for the performance of pre-contractual measures or contractual obligations (Article 6(1) point b) of Regulation (EU) 2016/679), requested by the users (request sent by filling in the form).

Recipients of the personal data

Personal data provided by users will in no case be disseminated to third parties. They may be disclosed to the Controller's employees and contractors who will process them in compliance with the Controller's instructions.

Processor

In certain cases, for activities connected to the maintenance of the technology part of the website, the personal data provided may be processed by entities designated by WASHERS S.R.L. appointed as Processors pursuant to Article 28 of Regulation (EU) 2016/679.

Period for which data will be stored

The personal data of the users will be processed for the period necessary to comply with the purposes specified.

Rights of the Data Subject

Pursuant to articles 13(2), and 15 through to 21 of Regulation (EU) 2016/679, please note that you may exercise the following rights with regard to the processing of your personal data:

- a) **Right to obtain access to your personal data** and the following information:
 - confirmation as to whether or not your Personal Data are being processed;
 - the purposes of the processing;
 - the categories of personal data;
 - the recipients or categories of recipients to whom the personal data have been or will be disclosed;
 - where the personal data are not collected from the data subject, any available information as to their source;
 - the existence of automated decision-making, including profiling;
 - a copy of the personal data undergoing processing.

- b) **Right to rectification** and to have incomplete personal data completed;
- c) **Right to erasure** of the data ('right to be forgotten') where one of the following grounds applies:
 1. the personal data are no longer necessary in relation to the purposes for which they were collected or otherwise processed;
 2. the data subject withdraws consent to the processing of their data and there is no other legal ground for the processing;
 3. the data subject objects to the processing and there are no overriding legitimate grounds for the processing;
 4. the personal data have been unlawfully processed;

5. the personal data have to be erased for compliance with a legal obligation in Union or Member State law to which the controller is subject.

Where the controller has made the personal data public and is obliged to erase the personal data, the controller shall take reasonable steps to inform other controllers which are processing the personal data that the data subject has requested the erasure of any links to, or copy or replication of, those personal data.

d) Right to restriction of processing if:

1. the accuracy of the personal data is contested by the data subject, for a period enabling the controller to verify the accuracy of the personal data;
2. the processing is unlawful and the data subject opposes the erasure of the personal data and requests the restriction of their use instead;
3. the controller no longer needs the personal data for the purposes of the processing, but they are required by the data subject for the establishment, exercise or defence of legal claims;
4. the data subject has objected to processing pending the verification whether the legitimate grounds of the controller override those of the data subject.

e) Right to lodge a complaint with the Italian supervisory authority (Garante), following the procedures and instructions publishes on the official website of the Authority: www.garanteprivacy.it.

f) Right to data portability of the data subject's data, i.e. the right to receive the personal data concerning him or her, which he or she has provided to a controller, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller, where the processing is based on consent or on a contract and the processing is carried out by automated means. The data subject shall have the right to have the personal data transmitted directly from one controller to another, where technically feasible.

g) Right to object at any time to processing of personal data concerning him or her, including profiling, and in particular when:

1. processing takes place on the basis of the legitimate interests of the controller, as long as the reasons for the data subject's objection are explained;
2. personal data are processed for direct marketing purposes

h) Right not to be subject to a decision based solely on **automated processing, including **profiling**, except when the decision is necessary for the entering or performance of a contract between the data subject and a controller; expressly authorised by Union or Member State law to which the controller is subject; or when the data subject has given his or her explicit consent.**

i) Right to withdraw consent at any time; where the processing is not based on another legal basis (including the necessity for compliance with the legal obligation to which the controller is subject or the necessity for the performance of a contract to which the data subject is party) the data have to be erased by the controller.

The exercise of the rights is not subject to any formal constraint and is free of charge.

Modalities for the exercise of the rights of the data subject

Data subjects may exercise their rights at any time by sending:

- a registered letter with proof of receipt to WASHERS S.R.L., Via Luigi Gazzotti no. 256 - 41122 Modena Italy;
- an email to: info@washers-italia.it

Data Controller

The Data Controller is WASHERS S.R.L.

Contact details: info@washers-italia.it – Tel. 059 283584 - info@washers-italia.it, Via Luigi Gazzotti no. 256 - 41122 Modena italy

Processor

The list of data processors is available on request